## **GM MOBILITY REIMBURSEMENT APPLICATION**



Please review the step-by-step instructions and list of eligible adaptive equipment found at gmmobility.com. <u>Incomplete applications will delay claims processing</u>. If you have questions or need help, please contact the GM Mobility Assistance Center at 1-800-323-9935 (TTY 1-800-833-9935).

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Eligible adaptive equipment must be permanently installed in the vehicle, installed by a licensed equipment installer, and installed for a driver or passenger with a permanent disability. Safety belt extenders are eligible for reimbursement but do not qualify for OnStar offer.

This application is valid for eligible new and unused 2015 and 2016 model-year Chevrolet, Buick, and GMC vehicles delivered between 10/1/15 and 9/30/16. Vehicles must be adapted and a claim must be submitted within six months of the date of purchase/lease. Cadillac vehicles are not eligible.

1. OBTAIN ADAPTIVE EQUIPMENT AND PURCHASE RECEIPT	2. VEHICLE PURCHASER INFORMATION — PLEASE US	
TTY equipment requested  After your vehicle adaptations are completed, obtain in itemized paid invoice from the licensed equipment installer(s). The invoice must include the following:  Preprinted installer company name, address, and phone number  Your name, address, and phone number  Vehicle Identification Number (VIN)  Description of the adaptive equipment installed on vehicle  Date of adaptation (sale)  Itemized cost of parts AND labor (listed separately)  Proof of payment for the adaptation (copy of credit card receipt, canceled check, or paid invoice)	PURCHASER INFORMATION  Mr. Ms.  Mailing Address  City  State/ZIP  Home Phone # ( )  Work Phone # ( )  E-mail Address  Vehicle sold/traded in:  Vehicle Make Model  First-time GM Mobility Reimbursement Program user?  Yes No  Primary personal mobility aid used: Wheelchair  Scooter Cane/Walker/Crutches Other None  For information on GM's privacy statement, please visit gm.com/privacy or call 1-866-MY-PRIVACY (1-866-697-7482).	Check appropriate box:  Retail Sale Retail Lease Commercial Sale  DESCRIPTION OF ADAPTIVE EQUIPMENT INSTALLED  Date of Adaptation ///
REVIEW AND SIGN APPLICATION (VEHICLE OWNER[S We certify that the information entered on the been permanently installed on the eligible	nis application is correct and that the adaptive $\epsilon$	equipment described on the attached invoice
urchaser/Lessee Signature Dat	e Co-Purchaser/Co-Lessee Signature Print Name	Date GO TO STEP 4 ON REVERSE.

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### 4. VALIDATE APPLICATION AT GM DEALER

Take your adapted vehicle and application to your GM dealer for an inspection. Have your GM dealer representative sign the application after inspecting your adapted vehicle. If you are physically unable to return to the GM dealer you bought the vehicle from (e.g., you are now residing in another state or have moved a considerable distance from your original dealer), any franchised GM dealer representing the brand purchased may sign your application.

DEALER INFORMATION
Dealer Name:
Dealer BAC Code:
Phone:
Fax:
VALIDATION (REQUIRED)
I have examined the eligible vehicle identified on this application, and it is equipped with the adaptive mobility equipment described on the attached invoice(s).
GM Dealer Representative Signature
Print Name
Equipment Inspection Date
Send reimbursement payment to (check one):

# ☐ The GM dealer above ☐ The vehicle purchaser

If the dealer is requesting payment, one of the following documents must accompany the application:

- Customer Incentive Acknowledgment and/or Assignment Form
- Copy of dealer check(s) issued to equipment installer(s)
- Copy of sales contract reflecting mobility incentive deduction

### 5. VERIFY YOUR APPLICATION IS COMPLETE

Gather your reimbursement application and all necessary attachments. **Incomplete applications** will delay claims processing. Make sure you have the following:

- ☐ Copy of itemized invoice(s), including proof of payment
- ☐ Letter of authorization from your lessor if this is a leased vehicle
- ☐ If dealer is requesting payment, remember to provide ONE of the following: Customer Incentive Acknowledgment and/or Assignment Form, copy of dealer check(s) issued to adaptive equipment installer(s), or copy of sales contract reflecting mobility incentive deduction
- ☐ For reimbursement of assist handles, assist steps/running boards (\$200 maximum), electric parking brake, pedal extenders, inverter, and remote liftgate opener (\$500 maximum), provide signed letter from physician describing disability/limitation with physician's name, license number, address, and phone number
- ☐ **Copy** of completed and signed reimbursement application

### **6. APPLICATION SUBMISSION**

Mail, fax, or e-mail your application and all required attachments to:

Mail to: **GM MOBILITY PROGRAM HEADQUARTERS** P.O. BOX 5053

Fax to: E-mail to: (866) 234-3036

mobility@qm.com

TROY, MI 48007

#### PLEASE KEEP A COPY OF THE APPLICATION AND ALL SUPPORTING DOCUMENTS FOR YOUR FILES.

This claim and any payment made under this claim are subject to the Official Program Rules and Guidelines that are in effect from 10/1/15 to 9/30/16 and have been made available to all authorized GM dealers. General Motors reserves the right to modify or terminate this program without notice.

**SERVICE REQUEST NUMBER FOR INTERNAL USE ONLY**